TARGET MESSAGE TACTICS



TARGET

audience personas Ideal Advocates

MESSAGE TACTICS



TARGET

audience personas Ideal Advocates

MESSAGE TACTICS



MESSAGE THINKING THROUGH THE STORY YOU TELL







What is your mission or vision statement?



People don't buy what you do, they buy WHY you do it. And what you do simply proves what you believe.











We're a Christian school.

We teach kids about God and His world.

Want to enroll?









We believe in transforming the lives of students.

We do it by teaching kids about God and His world.

We do it in a Christian school.





What is your why?



MISSION STATEMENT

Faith Christian's mission is to provide students with a quality education rooted in the teachings and values of Jesus Christ. Through a blend of spiritual guidance and academic excellence, our school seeks to empower young people to become lifelong learners, critical thinkers, and responsible members of their communities. We strive to create a supportive and inclusive learning environment where all students can grow in their faith and reach their full potential.



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Write a mission statement for a Christian school



A Christian school's mission is to provide students with a quality education rooted in the teachings and values of Jesus Christ. Through a blend of spiritual guidance and academic excellence, our school seeks to empower young people to become lifelong learners, critical thinkers, and responsible members of their communities. We strive to create a supportive and inclusive learning environment where all students can grow in their faith and reach their full potential.



MISSION-MINDED VISION-DRIVEN

MISSION-MINDED "What business are we in?" Answers: HOW ◆ Based on WHAT Organization-focused MEANS

VISION-DRIVEN

MISSION-MINDED ♦ "What business are we in?" Answers: HOW Based on WHAT Organization-focused \bullet MEANS



MISSION-MINDED

The mission of Grace Christian School is to assist families in providing a Christcentered education of high academic quality so the students may be prepared to take an active, vital place in the home, the church, the state and their future vocations by applying Christian principles in a Biblical manner.

MISSION-MINDED

The mission of Grace Christian School is to assist families in providing a Christcentered education of high academic quality so the students may be prepared to take an active, vital place in the home, the church, the state and their future vocations by applying Christian principles in a Biblical manner.

VISION-DRIVEN

Imagine Growing strong in c Focused on Led by ca Being equi Imagine your chi At Grace C

- Imagine your child...
- Growing strong in character and academics,
 - Focused on God's presence,
 - Led by caring teachers,
 - Being equipped to excel...
 - Imagine your child changing the world!
 - At Grace Christian School,
- students become dream makers and world changers.



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Thank You Dan!!

"My son Bobby was critically injured in an accident. The insurance company said it was his fault and offered him no money. My son desperately needed medical care, that's when I called Attorney Dan Newlin. Mr. Newlin was by our side the entire time and thanks to him, Bobby received \$3.4 million and that has really helped."

CALL TODAY FOR A 800-257-1822 24 Hours A Day / 7 Days A Week







Committed to Excellence



Rosehill Christian School is a Christ-centered. independent, college preparatory school that challenges students to reach their highest potential and equips them to make a difference in the community through honor, respect, discipline, and faith in Jesus Christ.

Call or visit our website for more details 281-351-8114 or www.rcseagles.org

OPEN HOUSE



(910) 695-1874 Take a tour! www.sandhillsccs.org Preschool - 12th The only Classical Trivium model school with a Christian integration of all subjects in Moore County, NC

ANDHELLS

LASSICAL

Vision should always be defined in terms of **STUDENT OUTCOMES**.



5 TIPS FOR CASTING A CLEAR VISION:

- 1. Make it memorable. It's a right-brained activity.
- 2. Stay student-centric. Focus on student outcomes.
- 3. Broadcast your differentiator. What makes you different?
- 4. Promise for the long-term. It's the experience, not the product.
- 5. Balance aspiration and realism. Make sure it's believable.

A PARADIGM SHIFT IS CREATED:

Efficiency mission-minded

Effectiveness vision-driven

THE THREE MARKETING PROBLEMS:

Quality Control (the program issues)
Customer Understanding (the people issues)
Digital Age Marketing (the messaging issues)



THE THREE MARKETING STRATEGIES:

Retention (keep more current students) □ Close more leads (enroll more prospective students) Capture more leads (find more prospective students)



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DERS

TARGET MESSAGE TACTICS



TARGET

audience personas Ideal Advocates

MESSAGE TACTICS



TARGET

audience personas Ideal Advocates

vision & mission graduate profile

MESSAGE

TACTICS



MESSAGE THINKING THROUGH THE STORY YOU TELL


MEETS A GUIDE WHO UNDERSTANDS THEIR FEAR

A CHARACTER



WITH A PROBLEM



MEETS A GUIDE WHO UNDERSTANDS THEIR FEAR



A CHARACTER





WITH A PROBLEM



COMEDY

TRAGEDY

MEETS A GUIDE WHO UNDERSTANDS THEIR FEAR

A CHARACTER



WITH A PROBLEM

AND GIVES THEM A PLAN

COMEDY

THAT CALLS THEM TO ACTION



Your Brand Should Tell a Clear Story.

1411

TRAGEDY



Who is the hero of your story?



YOUR CHRISTIAN SCHOOL MEETS A GUIDE WHO UNDERSTANDS THEIR FEAR

AND GIVES THEM A PLAN **BEING KNOWN AND NURTURED**

WITH A PROBLEM **FALLING THROUGH THE CRACKS IN A PUBLIC SCHOOL**

Y

A STUDENT

A CHARACTER



Your School Should Tell a Clear Story

Your school should be the guide, not the hero.

The student is the hero of the story.



Why Saint Michael School is right for you. NOW!

A ministry of St. Michael Lutheran Church of Fort Myers

OT ADDRESS AND ADDRESS

- Christ-Centered
- Challenging Academic Curriculum
- Infants to Grade 8
- Exceptional Teaching Staff, Technology Integration and a Family Atmosphere
- One of the only five Lutheran Schools in the world to earn the title of 'Exemplary School' in 2015
- A tremendous value now available to more households

ittle

Now Enrolling Infants to Grade 8 for the 2016-2017 School Year Call About Our New LOWER Rates and to Schedule Your Personal Tour ...

239.939.1218 • www.smics.org 3595 Broadway, Fort Myers (Located 2 blocks North of the Edison Mall)

Educating for Life...Here and for Eternity

St. Michael School admits students of any race, color, sex and national or ethnic origin. NLSA and AdvancED Accredited, U.S. Department of Education 'Blue Ribbon' School.

Why Saint Michael School is right for you. NOW!

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GOOGAARSI COOLGAARSI CALL 451-1600 FOR MORE INFORMATION!

Somerset Christian School QUALITY EDUCATION IN A CHRISTIAN SETTING www.somersetchristian.com

Somerset Christian School is a 501(cX3) non-profit organization and does not discriminate on the basis of race, color, gender, national or ethnic origin in administration of its educational policies, administrative policies, or other school administered programs.





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AM AN ENTREPRENEUR. I AM A MISSIONARY, I AM A MENTOR. I AM A MUSICIAN, I AM AN ENGINEER. I AM A SERVANT. I AM AN AUTHOR. AM A SCULPTOR

I AM A WARRIOR.



AM A MATHEMATICIAN

"Do it heartily as to the Lord." Col. 3:23

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of these Ahard land and Million 7.0

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TAM & SCHOLAR, TAM & MUSICIAN, TAM AN ATHLET



Academic Achievement, Artistic Beauty; Athletic Distinction WALLEY CHRISTIAN SCHOOLS • KINDERGARTEN THROUGH 12TH GRADE • SAN JOSE, CA • 408-515-2500 • WWW.VCS.NET

Family Favorite



PIXAR STORYTELLING FORMULA

Once upon a time there was a _____. **Every day,**_____. One day, _____. **Because of that,** _____. **Because of that,** _____. Until finally, _____.

PIXAR STORYTELLING FORMULA

- Once upon a time there was a boy who was struggling to keep up in school.
- Every day, he would try to concentrate, but he was distracted by the other 29 students in his class, and his teacher didn't have time to spend one-on-one with him.
- One day, his parents grew concerned with his frustration and lack of progress, and started looking for a school where he would get more individualized attention.
- Because of that, his parents decided to enroll him in your school.
- Because of that, he started making progress quickly as teachers poured into him. His confidence soared.
- Until finally, he began thriving academically and began pursuing interests that he might never have discovered otherwise.





Crafting the Message



- □ **Personas** a group of people who have common characteristics.
- Christian schools usually have 4-5 personas.
 Do you know yours?



- □ **Personas** a group of people who have common characteristics.
- Christian schools usually have 4-5 personas.
 Do you know yours?
- □ Write more like **Parenting**, less like **Newsweek**.
- □ Write more like a Mom Blog, less like a Wikipedia page.



[Name] Christian School is a preschool through grade twelve, college preparatory, independent, interdenominational institution serving [place] and the surrounding area. By integrating the principles of God's word throughout the curriculum and extracurricular activities, students are equipped to make a difference in the world in which they live, work, and play.



We believe that we can be no more than the sum of our parts. We value the partnership of the parents, students, and teachers who work on behalf of our school community. Together, we're committed to meeting the individual needs of every student, exactly where they're at.

We welcome you to visit our campus and see for yourself. Simply call the school office at [phone] to schedule your appointment. You are welcome here.



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FEATURE: High Educational Standards **BENEFIT:**

FEATURE: Strict Classroom Discipline **BENEFIT:**

FEATURE: Modern, High-Tech Classrooms **BENEFIT:**



FEATURE: High Educational Standards BENEFIT: *Your child will be well-prepared for college and career.*

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FEATURE: High Educational Standards BENEFIT: *Your child will be well-prepared for college and career.*

FEATURE: Strict Classroom Discipline BENEFIT: Your child will have a great learning experience because distractions will be minimized.

FEATURE: Modern, High-Tech Classrooms BENEFIT: Your child will have access to the tools and resources needed to be successful in the 21st century.



#3: Stop thinking like a commodity.



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- **COMMODITY**:
- □ price & convenience
- □ features are crucial
- □ we're "one of many"
- read about us!



#3: Stop thinking like a commodity.

COMMODITY: □ price & convenience □ features are crucial □ we're "one of many" read about us!

UNIQUE SERVICE:

- □ value / connects to need
- □ customer service is crucial
- □ we're "one of a kind"
- □ visit to know us!



Like a good neighbor, State Farm is there:









15% or more on car insurance.



Like a good neighbor, State Farm is there:







What steps can be taken to change that?

In what ways does your school position itself as a commodity?



Differentiation



What makes your school unique?

What are things your local public schools can't/don't do well?



#1: Flanking vs. "Me Too" Branding

- □ "ME TOO" BRANDING copying what other schools do in an effort to remain competitive.
- □ **FLANKING** creating programs that are different and hard to copy by other competitors.
 - + Having a "difference" that is truly different.
 + Having a difference that parents care about.



#2: Proactive Customer Service

Figure out what your competition isn't **doing well** and then **do it really well** yourself.








The district will be taking some precautions during the eclipse on August 21, including no outdoor activities between 1 and 4:30 in the afternoon. http://tiny.cc/rcb5my

tiny.cc SBAC.EDU			
Like	Comment	Share	
119			Chronolo







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C Love	Comment	🖒 Shar	e 🔶 🕶

The Rock School

Published by Jim McKenzie [?] · March 25 at 12:16 PM · 🔇

TRS COMMUNITY: Have a need? Comment below. + Can you meet a need? Respond to a comment. Let's help one another with financial needs, childcare needs, school needs, and more. #WeAreTheRock

"So then, as we have opportunity, let us do good to everyone, and especially to those who are of the household of faith." --Galatians 6:10





...

The Rock School Published by Kayla Pollard [?] · Ma

It's Meet the Teacher Day!

Your teachers can't wait to see you a program we have been preparing! Joi below with the Zoom meeting codes

Kindergarten: 9:00a First: 9:20a Second: 9:40a Third: 10a Fourth: 10:20a Fifth: 10:40a Sixth: 11:00a 7th/8th: 11:30a HS: 12:00p Intervention: 12:30p Schoology Overview for Parents option MS Q&A Session: 3:00p



The Rock School Published by Jim McKenzie [?] · April 1 at 10:41 AM · 🔇

DAY **1** TRS ONLINE - share your **i** photos **i** of your first day of **m** school. ***** #WeAreTheRock

1,051432People ReachedEngagements① ② 22



The Rock School added a new photo to the album: TRS Online •••• Community Activities.

Published by Kayla Pollard [?] · 17 hrs · 🔇

Welcome back! Don't miss our first TRS Online Chapel this morning! And what will the PE coaches be doing with toilet paper rolls? 🤔

TRS ONLINE COMMUNITY ACTIVITIES

Monday, April 6

8:30 CHAPEL WITH MR. MCKENZIE

Join on Facebook Live - www.facebook.com/therocklions

11:00 PE WITH COACH KEN AND COACH JONES

> Join on Facebook Live - www.facebook.com/therocklions Bring 4 rolls of toilet paper or paper towels to class!

12:00 K-2ND GRADE MUSIC WITH MS. BECKY

Join on Zoom, Meeting ID posted on Schoology

1:00 3RD-5TH GRADE MUSIC WITH MS. BECKY

Join on Zoom, Meeting ID posted on Schoology

7:00 FORTNITE WITH MR. TISKO

Open to students in 6th-12th grade only. Instructions to join are posted on Schoology. Space is limited to the first 15 students who sign up.

Whether gathered on campus or online,

...

86 Comments

Boost Post



The Rock School

🕖 Published by Jim McKenzie [?] · March 19 at 10:16 PM · 🔇

Whether we are gathered on campus or online, #WeAreTheRock. Read about our plan to offer K-12 online programming for the duration of school closures.



THEROCKLIONS.COM



The Rock School was live. Published by Mackenzie Williams [?] · April 1 at 11:02 AM · 🚱



Watch together with friends or with a group

3,555 People Reached **998** Engagements





106 Comments 12 Shares 1.6K Views



The Rock has been SO AMAZING!! I love Schoology, how much my son is able to do on his own, the daily Bible Zoom classes with his teacher and teacher office hours when he has a question, the Facebook Live PE and art classes that

our whole family does together, and the Zoom music class. I'Ve compared notes with a lot of other friends whose kids go to both public and private schools, and they are all amazed at our school. From the first Town Hall Zoom meeting with Mr. McKenzie to the daily ways for students to stay involved and the consistent communication, no one else even comes close to you guys in this season of online schooling.

TRS Parent Survey Response









Welcome to The Rock School!

We are so honored that you have chosen to be a part of our school community. We are committed to providing a positive school experience for every child. So whether you are just starting out in kindergørten, transferring in for high school, or somewhere in between, you are welcomed here.

The Rock School offers a wonderful culture where God is honored above all else and students are valued. We have prayed for you this summer and believe that the Lord has divinely directed you to our school and that He has big plans for you this year.

We are here to serve your family and each of our teachers and staff are truly committed to your success. But not just in your academic career. No, we take a much more holistic approach to education, one that encompasses your character, virtue, and spiritual formation as well.

ST.259 US POSTAGE PRIORITY MAIL

07 1M0 123 1285

As you're making final preparations to start the new school year, please know that we are praying for you. If you're nervous, that's okay. We know it can be scary to start at a new school. We're going to do everything we can to make sure you feel welcomed and are warmly received.

I hope that the contents of this welcome kit will help you get ready. We can't wait to meet you!

at only

MISSI

The Rock School

January 2 January 3 January 21 February 11 March 15 April 1-5 April 19 May 10 May 24 May 27

See you on the first day of school! Jim McKenzie Headmaster

Meet your teacher! MONDAY, AUGUST 13 10AM - 1PM Redeem AIN CAMPUS WESTSIDE CAMPUS

1000 W Ne

Wrong size? No problem. Stop by the office to exchange for a different size.



Wrong size? No problem. Stop by the office to exchange for a different size.

WEARE

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See you on the first day of school! Jim McKenzie Headmaster

Vision To RAISE a generation that will

Vice and

........

···· ACT responsibly ···· LIVE biblically

····· LEAD righteously

1

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a generation that will

····· LIVE DIDA

H cosperantering

···· COMMUNICATE ESTECTIONE

School

MISSI

There

.... Communicate effectively ... and BECOME lifelong learners



"We've been at [\$17,000 per year prep school] down the street for all these years and all we ever got in the mail were forms to fill out and bills to pay. We enroll here and what's the first thing we get in the mail from The Rock School? A gift box."

A New Parent











What are some examples of flanking or proactive customer service you are doing (or could be doing) at your school?



BRAND NARRATIVE







core brand narrative

Easy to share, easy to remember and something that the organization can use to stand on when asked...What is it that you do? Combines elements of the Mission, Vision and Values in an approachable way.



core brand message Using Ability KC's mission statement language Ability KC builds brighter futures for individuals living with disabilities through comprehensive medical, educational, and vocational therapeutic services. Our work is woven into the story of our city, as we've touched countless lives since 1947. We vast historical knowledge continue to make Kansas City stronger by ensuring people with disabilities have the AKC has support they need to fully participate in our community. We deliver holistic, individualized care, using cutting-edge, evidence-based practices, and we measure Getting a key differentiator into the core success by the unique goals the people we serve set and achieve. message ➤ Our success is our

clients' success.





Nodding to the

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Nodding to the

Commitment to financial stewardship

Showing Cross' focus on finding areas of strategic opportunity

The power of education and vocational training to allow children to dream again

Leaves no question about Cross' foundation of faith

Shows Cross' role in bringing together elements of the church to work together

- At Cross International, the gospel motivates us to connect those in deepest need
 - with generous believers and compassionate ministry partners. Our passion is to
 - transform the needs we see into a new reality: children with healthy smiles and
 - inspired minds; communities with clean water, nutritious food, and strong
 - families; and hearts full of joy and hope for the future. Lasting, sustainable
 - transformation is our goal, so we form strong relationships and manage
 - resources wisely, sowing seeds that will reap a harvest for years to come.

- Refers to impact of housing, healthcare, food, nutrition, water services
- Cross' approach to economic development and systemic issues
- Reflects not only but also donor relations

Alludes to the parable about exponential results from wise investment

ministry partnerships,









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Nod to Catholic Charities long history

CC has programs for the entire life span and the range of human needs (mental, physical, emotional, spiritual). Describing what CC programs do in emotional language

- Catholic Charities has been an open door, a warm welcome, dry ground, a
- defending voice, and a hand up for generations of Louisiana residents. Our shared
- stories and strong roots help a diverse community stand tall together. We're fueled Catholic Charities acts as a connector in the region by a distinctly Catholic faith, which inspires us to serve everyone, regardless of
- Makes clear statement of CCANO's mission to serve everyone
- religion. We're passionate about social justice and smart stewardship. Meeting the
- needs of the whole person—and all of Louisiana—is our continued commitment.

CCANO's fisca responsibility sets it apart





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CCANO's fisca responsibility sets it apart





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core brand narrative

At the heart of every nonprofit, there's a flame of passion. Of commitment. Someone saw a need, an opportunity, a way to make life better for others - and their heart and mind were moved into action.

Successful organizations are able to ignite that flame in others, bringing them alongside to do the work, serve people, and support that heartfelt mission. That energy, that spirit of optimism, that drive for changing lives and communities for the better - that's what's known as fervor.

And that's why we are Fervor.

We're a marketing and consulting agency with a heart for faith-led organizations of all kinds, especially nonprofits. We believe in what they do. We use our gifts and experience to help them align their internal values, culture and communication. To help them deeply understand their most likely supporters. To craft messaging that inspires. And put those things into action with a strategic marketing plan that sparks a new flame - a new fervor - that advances their mission.

All of that, working together, is what it takes to do the most good possible - for individuals being served, for those doing the serving, for their communities, and for the world around them. It's a lot. But we're here for it. Because that's where our fervor is.









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DERS





TARGET MESSAGE TACTICS

audience personas Ideal Advocates

vision & mission graduate profile brand narrative story structure distinctives

