# TARGET MESSAGE TACTICS

audience personas Ideal Advocates

vision & mission graduate profile brand narrative story structure distinctives



### TACTICS THE ENROLLMENT CLOSING PROCESS





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- □ Keep the action with you.
- □ Work a sense of **urgency**.



The primary goal is to get parents to "darken the door." □ Offer educational consultations, not tours. □ Parents meet with the **Principal**. □ Success = an appointment scheduled. □ Keep the action with you. □ Work a sense of urgency. □ **Track** everything!





The*Rock*School Information Request | PLEASE PRINT CLEARLY

Name

Address

City, State, Zip

Phone

E-mail

Area(s) of Interest (CHECK ALL THAT APPLY):

Preschool: Nursery K2 K3 K4 # of Days: 5 3 2 / Day: Full or Half

Elementary: K 1st 2nd 3rd 4th 5th

Middle & High: 6th 7th 8th 9th 10th 11th 12th

How did you hear about The Rock School?

Internet: \_\_\_\_\_

TV Commercial:

Publication: \_\_\_\_\_

\_\_ Church:

Radio:

Scholarship Programs: McKay or Step Up for Students

### <-- Only ask for the information you are actively going to use.



### **— Essential question to ask** every time. And get specific.







Arica Heise Principal

Please follow the instructions to schedule an Educational Consultation it's fast and easy.

Thank you.

352-331-7625

Maheise@trsonline.org

www.therocklions.com



### Powered by ScheduleOnce

### Pick a date and time

**Duration:** 30 minutes This is a virtual meeting. The details will be sent to you. Your time zone: United States; Eastern time (GMT-4:00) [DST] (Change)

April 2020 < >					Available starting times for <b>Thu, Apr 23, 2020</b>		
n Mon	Tue	Wed	Thu	Fri	Sat	AM	PM
		1	2	3	4	No AM times	1:00 PM
6	7	8	9	10	11		2:30 PM
13	14	15	16	17	18		2:45 PM
20	21	22	23	24	25		3:00 PM
27	28	29	30				3:15 PM
27	20	29	50				3:30 PM

Change selection ∨

### ONCEHUB.COM





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The Rock School

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TheRock.

Est. 1993 • Gaine

An Educational Succes principal. We'd love to take the time to outlin goals. You'll get to tou programs. At the end application process.

Schedule Your Consulta

### Preview

Prospective students is like at The Deck

### Your booking is confirmed

An email confirmation was sent to jimmckenzie@trsonline.org. An event was added to your jimmckenzie@trsonline.org calendar. An SMS confirmation was sent to +1 3525143513.

### Your booking details

**Event type: Educational Consultation** 

### Time:

Thu, Apr 23, 2020, 3:30 PM - 4:00 PM United States; Eastern time (GMT-4:00) [DST]

### **Appointment Information:**

When it's time, join the meeting from PC, Mac, Linux, iOS or Android: https://therocklions.zoom.us/j/93485587038

One tap mobile +13126266799,,93485587038# US (Chicago) +16468769923,,93485587038# US (New York)

Dial by your location +1 312 626 6799 US (Chicago)



×

**Get Started** 



Today	< >	March 2022		
	SUN 27	MON 28	TUE Mar 1	
Arica O	ut		Heart & Nex Guard	
		11:59am Flight to Atl	9am LIT - PLT R	
		2:35pm Flight to Gair	2 more	
	6	7	8	
Christiar	n Deeper Learnin	g Conf		
	m Flight to Atla m Flight to San			
	13	14	15	



### Selling is no longer about persuasion. Selling is about understanding your customer's problems and solving them.











### SITUATIONAL QUESTIONS





# SITUATIONAL QUESTIONS PROBLEM QUESTIONS





# SITUATIONAL QUESTIONS PROBLEM QUESTIONS

### **IMPLICATION QUESTIONS**





# SITUATIONAL QUESTIONS PROBLEM QUESTIONS

### IMPLICATION QUESTIONS

### NEEDS PAYOFF QUESTIONS



## ROLE PLAY: SPIN SELLING

**Situation #2:** Michael is entering third grade. Parent is worried because he is behind in reading and struggling in school.

**Situation #1:** Sally is entering sixth grade. Parents are looking for a Christian school that will reinforce the values of their home.



